



William C. Zoellers

College Address
300 N. Broadway
Lexington, KY 40508

M 606-422-7934

billy.zoellers@mac.com

PROFILE

Driven Computer Science student with a strong background in computer and network support. Enjoy solving technical problems and communicating technical concepts in an easy to understand way. Interested in working with end-users to further my understanding of various technical issues.

EXPERIENCE

Support Technician, Mongiardo Enterprises, Lexington, KY 2010-Present

Provided desktop and network support services to a wide range of business clients in the Central Kentucky area. Traveled to client locations to solve a variety of technical issues.

Desktop Support Technician, Pikeville Ind. Schools, Pikeville, KY 2009-Present

Assist in the administration and support of a Windows and Macintosh network for Pikeville Independent Schools on a part-time, as-needed basis. Responsibilities include actively supporting desktop users and administering the network and virtualization infrastructure. Was also responsible for the deployment of web applications to manage support requests, manage inventory, and manage faculty/student printing.

Network Administrator, Stanzel Inc, London, KY 2009-Present

Administer a Mac OS X Server 10.6 based network on a part-time, as-needed basis to provide file sharing, e-mail, and other services to the law firm of Zoellers, Hudson, and Bentley.

Audio Visual Technician, First Presbyterian Church, Pikeville, KY 2007-2010

Operated and maintained the audio visual system. Was responsible for operating the equipment for services and maintaining the equipment as well as contributing to purchasing decisions.

EDUCATION

Transylvania University, Lexington, KY B.A. Computer Science, In Progress

Pikeville High School, Pikeville, KY High School Diploma, 2009

TECHNICAL EXPERIENCE

Languages C++, Prolog, HTML, CSS, PHP

Operating Systems Windows XP/7, Windows Server 2003/2008, Mac OS X, Mac OS X Server, Ubuntu Linux

Software Adobe CS4, VMWare ESXi, Final Cut Pro, Apache Server, PaperCut NG, Web Help Desk

AWARDS

Eagle Scout Award Boy Scouts of America, August 2007